

What We Heard / What We Decided Report

Ramsay Heights Speed Humps

June 2022

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Edmonton

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Public Engagement Summary and Results

Project Overview

Residents in Ramsay Heights have expressed concerns to the City about speeding along Whitemud Road, Ramsay Road and Ramsay Crescent.

To increase safety and address community concerns around speeding and poor driver behaviour, the City implemented a variety of improvements, including installation of nine rubber speed humps in 2021. Blading to bare pavement left most of the rubber speed humps damaged by snow plowing equipment, and now that the weather is warmer, the rubber speed humps will be replaced with a permanent asphalt solution.

The Role of the Public

The City's public engagement spectrum defines the public's level of influence in engagement processes. The role of the public during this engagement process was at the **ADVISE** level on the City of Edmonton's Public Engagement Spectrum. The feedback from residents and stakeholders will help City Administration move forward with the permanent speed hump installations for 2022.



What We Heard

The goal of the engagement process was to gather feedback on residents' experiences with the current speed hump installation to inform the permanent solution and speed hump location along Whitemud Road, Ramsay Road and Ramsay Crescent.

The online survey asked respondents to rate their level of agreement on several statements. A total of 90 responses were received. A summary of the feedback received is outlined in the table below.

	Definitely agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Definitely disagree
The temporary speed humps reduced speeding in the community	59	15	3	5	8
The temporary speed humps reduced traffic volumes in the community	49	14	9	3	15
The temporary speed humps reduced safety concerns in the community	46	19	11	4	10
The number of temporary speed humps was adequate and effective	41	19	11	7	12
The temporary speed humps were installed at the appropriate locations	43	17	13	5	12

Respondents were also asked to indicate their level of support for installing permanent asphalt speed humps along Whitemud Road, Ramsay Road and Ramsay Crescent. The table below summarizes the feedback received.

	Strongly support	Somewhat support	Neither support nor oppose	Somewhat oppose	Strongly oppose
Along Whitemud Road	58	6	3	7	16
Along Ramsay Road	55	5	5	7	17
Along Ramsay Crescent	56	6	3	7	13
<i>*Some respondents did not provide an answer for every option</i>					

City Administration wanted to understand what respondents liked and disliked about the current rubber speed humps. The tables below outline the key themes heard and corresponding comments.

What did you like about the temporary speed humps?	
Theme	Comments
Reduced speeding/slowed traffic	• It forced drivers to slow down and made the streets safer • Slowed down traffic in the neighborhood and made it safer for kids • Significant decline in speeding and reckless driving throughout the community after the speed humps were installed
Reduced traffic volume	• The reduction of traffic and the end of Ramsay Crescent racetrack • It reduced the traffic in the area • Less people speeding down the hill
Increased feeling of safety	• It is so nice to have a much safer neighbourhood for families • They made the neighbourhood much safer for residents and walking/cycling visitors • My kids are definitely safer
Reduced social disorder	• Reduced the drug usage at the lookout point where the houses fell down on Whitemud Road • They greatly reduced the number of criminals (drug dealers) and reckless speeding drivers on these streets and in the area • They are a factor in discouraging problem visitors, in particular car club members that were congregating along Whitemud Road in large numbers and creating nuisance and safety concerns

Positive comments	• Our community has come together and bonded over a common concern. We are stronger • My family now has peace • It was great to see the City and residents work together to find a solution to the speeding throughout the neighbourhood
Negative comments	• I do not like them • I live on 42 Avenue and we now have an increase of traffic between 25-30% of people avoiding the speed bumps • Nothing a waste of money • No benefit

What did you dislike about the temporary speed humps?	
Theme	Comments
Non-permanence	• Nothing other than they are not permanent • They were meant to be a permanent part of the solution to the severe problems along Whitemud Road and they were very effective until they were destroyed by snow removal equipment • Need to be permanent
Potential vehicle damage	• Hard on car suspensions • Concerns about damage to my vehicle going over these multiple times a day
Snow plow damage	• Damage from snow clearing • The snow blades removed a portion of them • The fact that they were torn up by the snow grater
Placement/location	• Too many were placed and in the wrong spots • They block our front lawn and parking spots on the street and

	cosmetically we do not like it to be placed in front of our houses
Increased traffic on adjacent roads	• The speed humps increased traffic on 42 Avenue as people were trying to avoid them all on Ramsay Crescent and the two on Ramsey Road by cutting through • This action moved a huge increase of traffic to 42 Avenue
Additional comments	• Vehicles must come to an almost complete stop to pass over the speed humps • A bit of a pain to bike around • The signs on the sidewalk indicating the speed humps take up too much room from pedestrians • They didn't extend along the busiest part of Whitemud Road

Feedback was also gathered during the two online meetings. Participants were asked to share their experiences with the current speed hump installations.

The vast majority of attendees voiced their support for the speed humps and the positive impact on their quality of life. Comments included a reduction in social disorder, fewer speeding incidences, lower traffic volume and an overall feeling of increased safety. Participants shared powerful stories including teaching their kids to ride bikes on their street, gardening as a family and welcoming wedding proposals and storm watchers at the lookout point.

Other feedback was shared including the need for additional speed hump locations, increased traffic on 42 Avenue and shortcutting concerns.

Participants were also asked to share what the City should consider as we schedule and complete the installation. Residents told us that it is critically important for the City to coordinate the removal of the rubber speed humps with the permanent speed hump installation. Timely communication about construction activities was another key theme identified. Residents prefer flyer notices delivered to their mailboxes.

Public Engagement Approach

How We Engaged

The City of Edmonton wanted to understand peoples' experiences with the current rubber speed humps, their locations and the considerations for moving forward with permanent asphalt speed humps. The public was offered two opportunities to participate in the engagement process. The online survey was available from April 28-May 16, 2022. Two online information sessions were held on May 3 and May 5, 2022.

Two public notices were delivered to households along Whitemud Road, Ramsay Road and Ramsay Crescent inviting them to participate.

Communications to pihêsiwin Ward Councillor Tim Cartmell's office were sent via email.

Who Was Engaged

A total of 90 respondents completed the online survey and 23 people attended the two online information sessions.

95% of survey respondents told us they live in Ramsay Heights. A breakdown of where survey respondents live is provided in the table below.

Location of survey respondents	Total=83
Along Whitemud Road	14
Along Ramsay Road	9
Along Ramsay Crescent	38
Along 43 Avenue	9
Along 42 Avenue	10
Other	4

Other responses included:

- Falconer Heights
- Rhatigan Road West
- 151 Street
- Corner of Ramsay Crescent & Ramsay Road

GBA+ Spotlight

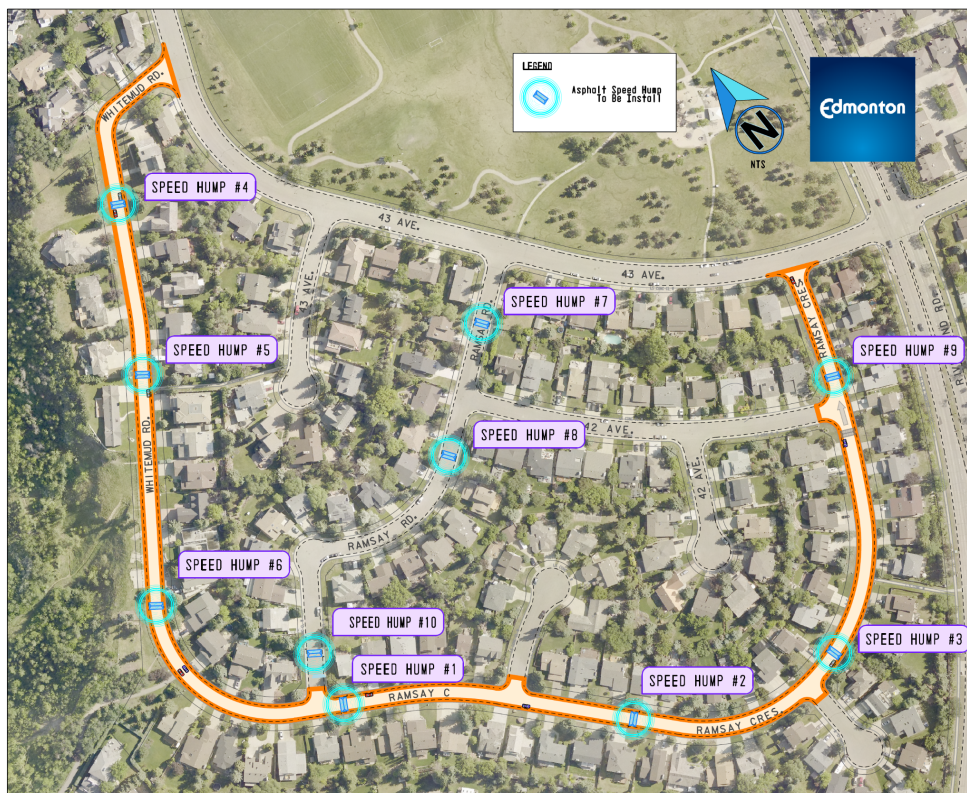
The City of Edmonton has adopted a Gender-Based Analysis Plus (GBA+) process to identify inequality and discrimination. In planning the public engagement process, the project team worked to identify who might be excluded from participating and identified mitigations to broaden outreach and participation. The engagement process targeted Ramsay Heights residents directly impacted by the permanent asphalt speed hump installation. The project team utilized multiple tactics like an online survey and online meetings to ensure fair and equal access to the engagement process.

What We Decided

Following the two year rubber speed hump pilot and recent public engagement, the City is moving forward with the installation of ten asphalt speed humps in the Ramsay Heights neighbourhood.

Based on feedback from residents, ten locations have been identified for the asphalt speed hump installation.

The map below shows the locations of the asphalt speed hump locations.



What Happens Next?

Installation of the asphalt speed humps and removal of the rubber speed humps is scheduled for June 10 and 11. A construction [notice](#) was delivered May 30th to households directly impacted along Whitemud Road, Ramsay Road and Ramsay Crescent.

For more information about this project please contact saferoads@edmonton.ca.